

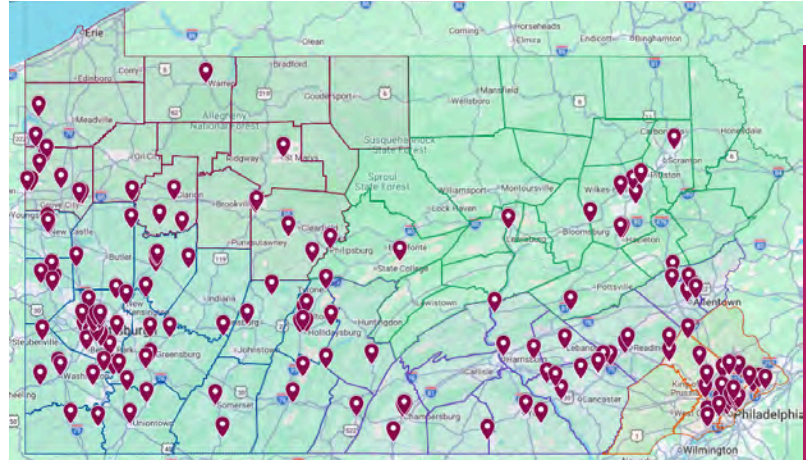


2025 Annual Report for the Pennsylvania Pharmacists Care Network (PPCN)

January 1, 2025 - December 31, 2025

Pennsylvania Pharmacist Care Network (PPCN)

Map of Pharmacy Locations



 174 Network Pharmacy Locations

 48 Pennsylvania Counties

 202 NPIs Enrolled (LTC and Retail)

CPESN Initiatives Launched in 2025

- CPESN Business Intelligence
- CPESN Pharmacy Care at Home



Payor Programs

- NEW Quality Improvement Organization partnership to improve vaccination rates in facilities
- NEW employer vaccine clinic program launched
- Maintained 4 multiservice programs with MCOs

Network Partnerships

- Start of Year 3 of a five-year CDC Cardiovascular-focused Grant in partnership with PA DOH & PPA
 - 6 Community Health Workers trained (20 additional in progress!)
 - Remote Patient Monitoring Pilot with 5 Pharmacies
- Community Pharmacy Foundation funding supported 16 Pharmacies with implementation of Medical Billing
- Opioid Settlement funding supports 7 Pharmacies in Allegheny County with harm reduction services

Pennsylvania Pharmacist Care Network (PPCNN)

2025 Payor Program Engagement

Five Contracts Across Four Medicaid Managed Care Organizations involving:

142 Unique Pharmacies **11,065** Unique Patients **62,322** Patient Engagements

New "MOMENTUM" Maternal Health Program Launched

For every positive SDOH screening, 2-3 different needs were addressed



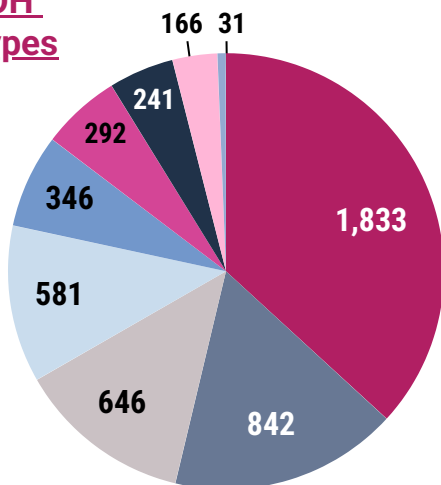
15,988
SDOH
Screenings



2,394
SDOH
Referrals

4,978 SDOH Referral Types

- Transportation
- Food Insecurity
- Utilities
- Financial Strain
- Housing
- Clothing
- Healthcare
- Employment
- Childcare



Service Provided	Quantity of Engagements
Disease State Monitoring	
Asthma & COPD	10,738
Diabetes	3,186
Hypertension*	2,376
Maternal Health*	8
Congestive Heart Failure*	2
Medication Adherence	
Medication Synchronization	20,985
Home Hand Delivery	18,196
Adherence Packaging	7,386
Medication Reconciliation	4,459
Social Determinants of Health (SDOH)	
SDOH Screening & Referrals	18,382
Other Services	
Naloxone Education	559
Home Visits	462
Vaccine Gap Closures	280
Health Risk Assessments	120
Tobacco Cessation	44

*2025 Program Expansions

Pennsylvania Pharmacist Care Network (PPCN)

2025 Patient Success Stories

42 Specific Patient Engagements Captured from PPCN Pharmacies in 2025

Maternal Health

A pregnant female patient (due November 2025) presented to the pharmacy to fill an antibiotic for a urinary tract infection and had several questions for the pharmacist about this medication and its safety during pregnancy.

Pharmacist Services Provided

- Antibiotic Education
- Comprehensive Medication Review
- Vaccination History Assessment
- Blood Pressure Monitoring & Assessment
- Blood Glucose Monitoring & Assessment



Outcomes

- Antibiotic Filled
- Medications safe during pregnancy.
- Recommended Tdap, influenza, and RSV vaccinations.
- Blood pressure and blood glucose at goal.
- Follow-up appointments scheduled.

Congestive Heart Failure (CHF)

A 60-year-old male patient presented to his pharmacy to pick up his medications for his CHF.

Pharmacist Services Provided

- Comprehensive Medication Review
- Coordination with the Primary Care Physician (PCP)
- Vaccination History Assessment
- Medication Delivery



Outcomes

- Medication discrepancy identified and corrected for carvedilol
- Medication side effects identified with Jardiance
- Alternative medication recommendation made and accepted by the PCP
- Recommended Tdap vaccine
- Medications delivered

Pennsylvania Pharmacist Care Network (PPCN)

2025 Patient Success Stories

Hypertension & Social Determinants of Health (SDOH)

A 63-year-old male patient presented to the pharmacy for hypertension management. He was recently hospitalized in October 2024 due to his elevated blood pressure.

Pharmacist Services Provided

- Medication Reconciliation during Transition of Care
- Medication Synchronization
- Medication Delivery
- Blood Pressure Monitoring & Assessment
- SDOH Screening and Referrals



Outcomes

- Medication discrepancy identified and corrected for HCTZ and lisinopril/HCTZ
- Medications synchronized and delivered improving his PDC to 100%
- Home Blood pressure cuff ordered for the patient
- Transportation SDOH resources provided

Diabetes & Social Determinants of Health (SDOH)

A female patient in her mid-40s with Type 2 diabetes was engaged by her pharmacist for a follow up encounter. She had just been discharged from the hospital the evening beforehand for alcohol detox.

Pharmacist Services Provided

- Comprehensive Medication Review
- Continuous Glucose Monitor Assessment
- Diabetes Monitoring & Assessment
- SDOH Screening and Referrals



Outcomes

- Transition of Care Gaps filled (insulin discrepancy addressed)
- Patient educated about hyper- and hypo- glycemia symptoms
- SDOH referrals for alcohol support groups, mental health resources, and transportation
- Follow-up appointments with primary care provider scheduled.

Pennsylvania Pharmacist Care Network (PPCN)

Medical Billing - Accomplishment and Future Directions

- **Medical Billing-focused Flip the Pharmacy Cohort supported 16 Pharmacies** with enrollment, credentialing, contracting, establishment of a medical billing solution, medical billing, and documentation (see progress graphic below)

1

Enroll in PA Medicaid

of Pharmacies with at least 1 pharmacist enrolled in PA Medicaid (PROMISeID): **16/16 (100%)**

2

Complete CAQH

of Pharmacies with at least 1 pharmacist who has completed CAQH: **16/16 (100%)**

3

Credential with 1 MCO

of Pharmacies with at least 1 pharmacist credentialed with at least 1 MCO: **16/16 (100%)**

4

Credential with 4 MCOs

of Pharmacies with at least 1 pharmacist credentialed with at least 4 MCOs: **3/16 (19%)**

5

Medical Billing Solution

of Pharmacies with a medical billing solution established (may include a payor's portal and/or third party medical billing solution): **15/16 (94%)**

6

Submit Medical Billing Claim

of pharmacies with at least 1 medical billing claim submitted: **6/16 (38%)**

7

Paid Medical Billing Claim

of pharmacies with at least 1 medical billing claim paid: **5/16 (31%)**

- **PPCN engaging with CPESN Medical Billing Supports**, which increases aggregated, de-identified medical claim visibility from PPCN pharmacies
 - Allows for PPCN leadership to support claims reconciliation, learn best practices, and overcome common challenges
- **PPCN partnership with DocStation**
 - Hands-on support
 - Informational webinars
 - Discounted rates
- **Technology Solution Support Leads expanded**
 - Engagement of PPCN Pharmacists with an expertise in 1 of 8 different technology solutions to support medical billing and eCare plan operations
- **Credentialing model exploration with CPESN, PPCN, Pharmacy Profiles, and two health plan partners**